

COMMUNITY SERVICES DISTRICT

OFFICE HOURS: MONDAY through FRIDAY 8:00 TO 12:00-1:00 to 5:00 (CLOSED FOR LUNCH 12:00 to 1:00)

RESIDENTIAL, COMMERCIAL, INDUSTRIAL & INSTITUTIONAL AND GRANT SCHOOL RATES

Base Rate	<u>Consumption Rate</u> (Per 100 Cubic-Feet)
\$33.00	\$1.103
\$33.25	\$1.103
\$33.50	\$1.103
\$53.50	\$1.103
\$94.00	\$1.103
	\$33.00 \$33.25 \$33.50 \$53.50

ZONE A & ZONE A1 PUMP STATION RATES

Zone A

Base Surcharge	\$ 8.25	
Consumption Surcharge per 100 cf	\$.272	
Zone A1		
Base Surcharge	\$ 12.00	
Consumption Surcharge per 100 cf	\$.537	

WATER TREATMENT PLANT FEE (WTP)

Consumption Surcharge per 100 cf \$.080

RATE STABILIZATION FEE (RSF)

Consumption Surcharge per 100 cf \$.120

DROUGHT SURCHARGE

Charged per 100 cf on consumption levels as listed below:

August – September	4,000 +	\$.59
October – April 2023	1,300 +	\$.59
May – June 2023	3,300 +	\$.59

HYDRANT METER RATES

Consumption Rate

<u>Base Rate</u> (Per 100 Cubic-Feet)

\$ 94.00 \$ 1.103

HYDRANT METER FEES

Meter Set Fee Meter Deposit

\$50.00 \$500.00

NEW METER INSTALLATION CAPACITY FEES – Effective 4-1-2023

 Meter Size
 Capacity Fee

 3/4"
 \$19,632.00

34" \$19,632.00 1" \$32,690.00

1.5" \$65,380.00

ADDITIONAL FEES

Backflow Prevention: Under 2": \$4.75

Above 2": \$5.75

Water Availability Charge: \$33.50

New Water Purchase Fee: \$600.00

Will Serve Letter Fees: Admin - \$50.00

Development - \$150.00

Engineering Deposit - \$500.00

Attorney Deposit - \$500.00

24 Hour Disconnect Notice Fee: \$15.00

Turn-On Fee: \$50.00

After Hours Turn-On Fee: \$100.00

BASE RATE:

Each installed meter will be charged the minimum rate, whether or not water is used, or the house is occupied or vacant. In the case of vacant rentals, the landowner is responsible for the service charge.

DUE DATE AND DELINQUENCY NOTICES:

Bills are due and payable at the District office upon receipt. A delinquent notice will be sent and a penalty of ten percent (10%) will be charged by the District if the bill is not paid by the 20th of the month. The delinquent notice allows the customer approximately 30 days in which to pay their bill. At the end of that time period, if the bill remains unpaid, a Second Notice of Delinquency will be sent allowing the customer until the next billing due date to pay the bill. If the account remains unpaid by that due date, a Final Disconnection Notice letter is mailed giving the customer an additional 10 days to pay the invoice. If the invoice is not paid by that due date, a 24-hour Notice is hand delivered and a \$15.00 fee is assessed to the customer's account. The customer will have 24 hours to contact the office to make arrangements for payment. According to Ordinance 2020-02, adopted by the Board of Directors on March 18, 2020, with an effective date of March 18, 2020. If the Disconnection of Service is enforced and service discontinued, a \$50.00 Turn-On charge for reconnection of service during normal business hours or a \$100.00 Turn-On charge for reconnections made after hours will be assessed to the account. The customer will need to bring the account current, plus provide a \$200.00 credit deposit before services will be restored.

RENTAL DEPOSIT:

Upon applying for water service from the District, tenants and brokers shall deposit with the District the sum of \$100.00, unless the property owner signs a Deposit Waiver and takes on the responsibility should the tenant leave with a balance due on their account. Deposit Waiver forms are available at the District Office as well as on our website. The deposit is refundable upon payment of the closing bill.

CREDIT DEPOSIT:

A Credit Deposit of \$200.00 will be collected from all new customers, unless they can provide a clean payment history with no late payments over the last 12 months from their prior water provider. If they are renting the property a \$100.00 Credit Deposit will be collected along with the Rental Deposit. After 12 months of consecutive on time payments, the Credit Deposit will be applied to the account.

FOR YOUR INFORMATION:

For your convenience, the District accepts credit or debit payments through the District's Website (www.centervillecsd.org); over the phone or in person at the District Office. We also accept cash or check payments through the Payment Drop Box located in the District Office parking lot, or you may walk them directly into the District Office lobby. The District also offers both an ACH Payment Program and a Budget Payment Plan for your convenience.

Board Meetings are held the third Wednesday of each month at 7 pm at the District Office. Agendas are posted on the District's Website the Friday afternoon before the meeting. All Special Meetings and Committee Meeting agendas will be posted 24 to 72 hours before the meeting.

The Muletown Conduit from the Whiskeytown Lake Reservoir transmits your source of water.

FIRE AND MEDICAL EMERGENCY: The Centerville Volunteer Fire Company will respond in any emergency when you call 911. By calling 911, and stating your emergency, trained volunteers will be dispatched immediately. DO NOT CALL the Centerville Fire Company.

GARBAGE SERVICE: Garbage pick up is made by the Waste Management of Anderson Cottonwood Disposal. Phone 221-4784 to arrange for this service.

"This is an equal opportunity provider"