



Centerville CSD

May 2020

Serving the Community Since 1959

Board of Directors

- ◆ Walt Richison - Board President
- ◆ Eric Woodstrom - Vice President
- ◆ Mark Oliver
- ◆ Joy Willis
- ◆ Larry Whitehead

District Manager:

Chris Muehlbacher

Executive Assistant:

Tina Teuscher

Inside This Issue:

- Office Lobby Closure
- Board Meeting Procedures
- Value of Water - Your Water Is Safe
- Average Water Use
- Next Board Meeting

District Office:

8930 Placer Rd
Redding, CA 96001

Office Hours: 8 am - Noon
1 pm - 5 pm

Mailing Address:

8930 Placer Road
Redding, CA 96001

(530) 246 - 0680
(530) 246 - 2254 Fax
(530) 245 - 1138 After Hours
Emergency

Website:

www.centervillecsd.org

OFFICE LOBBY CLOSURE

In response to the COVID-19 situation and in an effort to encourage "social distancing" while also protecting the health and well-being of our customers, employees, and the community, Centerville Community Services District has taken the following actions until further notice:

The Customer Service Lobby is closed to all non-essential visitors and vendors.

In-person appointments can be scheduled for urgent matters.

The Office Phone Lines will remain open from 8 am — 5 pm (closing from 12-1 for lunch). Please call us at (530) 246-0680 for any customer service needs.

Customer Work Orders will continue to be issued to address our customer's needs. Please exercise the 6-foot "social distancing" goal while interacting.

It is our goal to continue to provide you both excellent customer service and a safe and reliable water supply.

In making your monthly payment, please use one of the following options:

Mail Payments - Utility bill payments can be mailed to Centerville CSD, 8930 Placer Road, Redding, CA 96001.

Phone Payments - Contact Customer Service at (530) 246-0680 to pay using your Visa or Mastercard. Please note that a \$3 (or 3%) third party fee is charged for this service.

Drop Box - You can drop off your check in the Drop Box located in the parking lot. This box is cleared twice daily Monday thru Friday.

Online Payment Service - Online payments can be made at www.centervillecsd.org.

Bill Pay - Most banks and credit unions offer their customers an online Bill Pay option. Please consult with your banking institution for more information.

ACH Payments - There is no set-up fee or charge associated with this payment method. To set up an Automatic Bank Draft, you can either complete the ACH Auto-Pay Application form located on our webpage and return it to the District Office or simply sign up using your on-line account.

BOARD MEETING PROCEDURES

Pursuant to Governor Newsoms' Executive Order N-25-20, and guidance from the California Department of Public Health, the Board of Directors will conduct all future meetings via Zoom until the Executive Order has been lifted.

In an effort to encourage "social distancing" while also protecting the health and well-being of our customers, employees, and the community, Centerville Community Services District will be taking the following actions until further notice:

1. Members of the Centerville Community Services District Board and staff will participate in meetings via teleconferencing.
2. The public will be invited to attend teleconferenced meetings via the Meeting ID and Password associated with the Zoom meeting on the posted agendas.

Value of Water

Your Water is Safe



We want to assure you that your water is safe to drink. To ensure high-quality tap water, the Treatment Plant disinfects the water before it enters our system - this water treatment process removes and kills viruses, including Coronaviruses such as COVID-19, as well as other pathogens. In addition, Centerville CSD routinely conducts water quality tests throughout each month. These samples are then analyzed by highly-skilled staff at State-certified laboratories.

TOILETS ARE NOT TRASHCANS

One of the earliest stories about the coronavirus pandemic in the United States was the sudden stockpiling of toilet paper. Stores ran out quickly, and people began substituting paper towels and baby wipes. These products do not break down easily and are not meant to be flushed. Labels on many varieties of bathroom wipes read “flushable,” even though wipes contribute to clogs and equipment problems downstream. As sales of wipes marketed as flushable have increased, so have their impacts on wastewater utilities. They can also cause problems with your septic system. Please remember to toss them in the trash.

Protect Yourself and those you love.... from Mosquitos

Did you know that Mosquitoes can breed in just a capful of water? 100+ can breed in a cup of water. Protect yourself from mosquitoes and the diseases they carry by following the 5 D's:



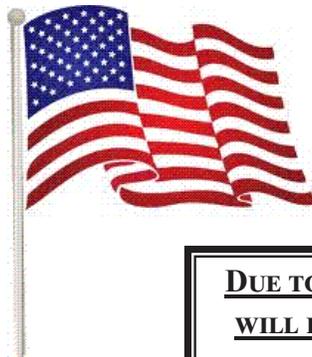
DRAIN standing water around the house weekly including tires, cans, flowerpots, clogged rain gutters, animal water dishes, toys, and puddles, since it's where mosquitoes lay eggs.

DUSK & DAWN are when mosquitoes are most active, so limit outdoor activities or take precautions to prevent mosquito bites.

DEET is an effective ingredient to look for in insect repellents. Always follow label instructions carefully.

DRESS in long sleeves and pants during dawn and dusk or in areas where mosquitoes are active.

The District Office will be closed
Monday,
May 25, 2020
In Observance of
Memorial Day



Please Stay Safe and Healthy

**DUE TO COVID 19 - BOARD MEETINGS
WILL BE HELD VIA WEB CONFERENCING
UNTIL FURTHER NOTICE.
SEE THE DISTRICT'S WEBSITE FOR DETAILS**

Average Water Usage

Compare the usage on your water bill with the
average of the District.

April's Average: 2,600 cubic - feet.

The next scheduled Board of Director's
Meeting will be held Wednesday, May
20th at 7:00 pm.

The public is always welcome.